

First Steps (Active) Family Survey – Historical Results (2011 through 2019)

Year	Number of Surveys Sent	Number of Responses	Response Rate	Comment
2020	?	?	?	In 2020, DESE will use the same method for distributing the Family Survey as in 2019. This method will continue throughout the current SPOE contract period since an incentive was included in the contract to increase regional parent response rates by 2% each year.
2019	4,261	848	19.9%	746 paper responses (88%); 102 online responses (12%) Copy of survey and a SASE included. Data is collected for the federal Annual Performance Report (APR) indicator 4. <i>Surveys sent to families of children with IFSP and in program at least six months, resulting in a moderate number sent. Six months was selected to align with the parameters for child outcomes to be measured per the federal APR indicator 3.</i>
2018	2,551	429	16.8%	388 paper responses (90%); 41 online responses (10%) Copy of survey and a SASE included again. <i>First time surveys to families of children with IFSP <u>and</u> in program at least one year, resulting in smaller number sent.</i>
2017	6,396	754	11.7%	520 paper responses (69%); 234 online responses (31%) Copy of survey and envelope included.
2016	6,119	905	14.7%	666 paper responses (73.5%); 239 online responses (26.5%) Copy of survey and envelope included.
2015	5,570	810	14.5%	612 paper responses (75.5%); 198 online responses (24.5%) Copy of survey and envelope included. <i>First time offer online option, resulting in SASE was not included.</i>
2014	5,070	1,093	21.5%	All paper responses. Copy of survey and SASE included.
2013	5,099	1,174	23%	All paper responses. 1,068 on teams (91% of total responses) Copy of survey and SASE included.
2012	5,099	1,062	21%	All paper responses. 764 on teams (72% of total responses) Copy of survey and SASE included.
2011	4,724	1,078	23%	All paper responses. 284 on teams (26% of total responses) Copy of survey and SASE included.

