

Subject: Provider Explanation of Payments (EOP) available online

Source: Pam Thomas, Coordinator, First Steps Program

Intended Audience: First Steps providers

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We are pleased to announce that, beginning in May 2014, provider explanation of payments (EOP) will no longer be mailed to providers. Instead, the EOP will be available in the WebSPOE under the provider billing detail for payments. The EOP will be posted as a PDF beside the "Claims" and "Transactions" buttons.

The content of the EOP will contain the same information, including the child's name, date of service, amount billed, claim number and amount paid.

More information about delivering and claiming First Steps services is available on the web at: <http://dese.mo.gov/se/fs/ProvEnrollpg.html> , click on: Provider Services and Billing Manual.

All providers are encouraged to review this information to ensure their practices are in accordance with the guidance.