

# *First Steps Family Survey*

## *Statewide Summary*

### *2020*

*Total surveys mailed out: 4,426*

*# of Surveys Returned: 834*

4. It was easy to learn about First Steps.			
470 (56.90%)	309 (37.41%)	39 (4.72%)	8 (0.97%)
Strongly Agree	Agree	Disagree	Strongly Disagree
5. I received an explanation of the First Steps parental rights from my service coordinator			
679 (81.71%)	147 (17.69%)	3 (0.36%)	2 (0.24%)
Strongly Agree	Agree	Disagree	Strongly Disagree
6. I know my First Steps parental rights related to my child's special need			
650 (78.13%)	173 (20.79%)	5 (0.60%)	4 (0.48%)
Strongly Agree	Agree	Disagree	Strongly Disagree
7. At First Steps meetings, I am comfortable asking for services and supports that my child and family need.			
681 (81.85%)	135 (16.23%)	13 (1.56%)	3 (0.36%)
Strongly Agree	Agree	Disagree	Strongly Disagree
8. I feel I am an active part of the team when we meet to discuss my child.			
704 (84.72%)	117 (14.08%)	7 (0.84%)	3 (0.36%)
Strongly Agree	Agree	Disagree	Strongly Disagree
9. My primary provider in First Steps helps me teach my child.			
662 (79.66%)	154 (18.53%)	12 (1.44%)	3 (0.36%)
Strongly Agree	Agree	Disagree	Strongly Disagree
10. My First Steps providers work with me to help my child in everyday activities.			
664 (80.00%)	143 (17.23%)	17 (2.05%)	6 (0.72%)
Strongly Agree	Agree	Disagree	Strongly Disagree
11. I am able to help my child learn new skills because of First Steps services.			
653 (78.58%)	155 (18.65%)	20 (2.41%)	3 (0.36%)
Strongly Agree	Agree	Disagree	Strongly Disagree
12. My First Steps providers are knowledgeable and professional.			
693 (83.59%)	126 (15.20%)	7 (0.84%)	3 (0.36%)
Strongly Agree	Agree	Disagree	Strongly Disagree
13. First Steps helps me know how to find and use the services and programs available to my family.			
580 (70.13%)	214 (25.88%)	25 (3.02%)	8 (0.97%)
Strongly Agree	Agree	Disagree	Strongly Disagree
14. First Steps helps me know who to contact and what to do when I have questions or concerns.			
623 (75.06%)	186 (22.41%)	17 (2.05%)	4 (0.48%)
Strongly Agree	Agree	Disagree	Strongly Disagree
15. Would you like to share your First Steps experience in a newsletter given to families in First Steps?			
245 (30.59%)	556 (69.41%)		
Yes	No		
16. Would you like more information about participating on a First Steps advisory council in your region?			
168 (20.97%)	633 (79.03%)		
Yes	No		