



**MEMORANDUM**

**TO:** District Test Coordinators  
**FROM:** DRC Customer Support  
**DATE:** March 3, 2017  
**SUBJECT:** 2017 Load Simulation Test for the MAP Grade-Level Assessments

Dear District Test Coordinator and District Information Technology Coordinators,

We want to help ensure your local network and workstations are ready for the summative testing that starts **April 3, 2017**. If your schools have not already done so, we strongly recommend conducting a load simulation test using Testing Site Manager (TSM).

The load simulation test is used to validate that local networks and workstations at each testing site are ready for testing. Reference the DRC INSIGHT Technology User Guides Volumes I–V for instructions on installing INSIGHT, TSM software, and completing a load simulation test using TSM. The DRC INSIGHT Technology User Guides can be accessed at <https://mo.drcdirect.com/> under **All Applications > General Information > Documents**.

Schools should contact the **DRC Help Desk** if any problems are encountered while installing the software or conducting the simulation.

**Questions**

For questions about the test administration or other technical information, please contact:	For questions or information regarding MAP policy and testing procedures, please contact:
<b>MAP Service Line</b> Phone: 1-800-544-9868 Email: <a href="mailto:MAPHelpdesk@datarecognitioncorp.com">MAPHelpdesk@datarecognitioncorp.com</a>	<b>Missouri Department of Elementary and Secondary Education Assessment Section</b> Phone: 573-751-3545 Email: <a href="mailto:assessment@dese.mo.gov">assessment@dese.mo.gov</a> Website: <a href="http://dese.mo.gov/college-career-readiness/assessment">http://dese.mo.gov/college-career-readiness/assessment</a>