

Administrative Memo

Date: July 26, 2012
To: Missouri Educators and School Leaders
From: Karla Eslinger
Subject: EQ-12-002 Change in Fingerprinting Procedures - Update

As you are aware, effective July 1, 2012, the State of Missouri awarded a new contract for fingerprinting services. 3M/Cogent is now the new state vendor for Electronic Fingerprinting Services for all state agencies that require fingerprinting, including the Department, Professional Registration (which includes Real Estate, Nursing, Pharmacy, etc.), the Department of Social Services and the Department of Elementary and Secondary Education. As the state vendor, Cogent will electronically submit all fingerprints directly to the Missouri State Highway Patrol (MSHP).

Cogent is planning on having a minimum of 52 fingerprinting sites in Missouri, almost double what was provided for under the old contract. Currently, approximately 34 sites are operational and the Missouri State Highway Patrol is working closely with Cogent to increase this number in a timely manner.

As recently as July 26, the Missouri State Highway Patrol reported that Cogent will have four more sites in the Kansas City area that will be going live soon. One site will be available August 6; the others will be opened by August 12. The MSHP has asked Cogent to expedite these sites and implement them sooner, if at all possible. Three of the new sites will be at school districts in the area.

Please be assured that the Missouri State Highway Patrol is in daily contact with the vendor to ensure that all issues and concerns with the fingerprinting process are being resolved expeditiously.