

<b>CSG Client Services Guide</b>	<b>Date Issued</b> 7/15/15	<b>Subject</b> Transmittal #24	<b>Transmittals</b>
			<b>Section 9998</b>

Updates have been made to the online Client Services Guide located at <http://dese.mo.gov/adult-learningrehab-services/vocational-rehabilitation/client-services-guide-csg>

Note: If the link above does not function, copy the link into a browser window to access the web page.

**Section 700 – Authorizations and Billing:**

**Moved:**

- Procedure Codes and Service Category information is now listed in CSG Section 100.
- Interpreter and Attendant Care information is now in CSG 2000.

**Changed:**

- Authorizing Services section renamed to Purchasing Services.
- Verbal authorizations process.
- Updated invoice requirements.
- Updated verification of services requirements.

**Added:**

- Bid Process
- Authorizations contract language

**Removed:**

- References to numerical statuses
- References to the MoRIS Case Management System

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**Section 1100 – Physical and Mental Restoration:**

**Moved:**

- Wheelchair and Hearing Aid guidance moved to Section 1900 due to RSA’s reclassification of these items as Rehabilitation Technology.

**Added:**

- References to Section 500
- References to Section 700
- Added Pre-Operative Exam guidance (1120.3)

**Removed:**

- References to numerical statuses
- References to the MoRIS Case Management System
- Rehabilitation Technology section
  - Now in CSG Section 1900
- Hearing Aids section
  - Now in CSG Section 1910

**Section 1900 – Rehabilitation Technology, Modifications & Equipment:**

**Clarification:**

- Rehabilitation technology services are exempt from a determination of the availability of comparable services and benefits.
- Section updated to match current bid requirements.

**Added:**

- Coordination of services with Missouri Assistive Technology Project (MOAT)
- Rehabilitation Technology section
  - Replaces CSG Section 1170
- Hearing Aids section
  - Replaces CSG Section 1190

**Removed:**

- References to numerical statuses
- References to the MoRIS Case Management System

**NOTE: Previous Transmittal 24 renumbered to 23 to correct sequence error.**