

CSG Client Services Guide	Date Issued 12/07/20	Subject Transmittal #43	Section 9998
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Updates have been made to the online Client Services Guide located at <http://dese.mo.gov/adult-learningrehab-services/vocational-rehabilitation/client-services-guide-csg>

Note: If the link above does not function, copy the link into a browser window to access the web page.

Section 2300 – Diversity and Inclusion

Added:

- Section 2300.1 Definitions
 - Definitions for implicit/unconscious biases, inclusion, micro-aggressions and upstander.
- Section 2300.2 Guidance
 - Need for counselors to listen and be open and willing to accept individuals with different cultural backgrounds.