

Box 1-3: (Continued)

- Violence in the workplace
- Discussion of own or other's personal problems, religious or political beliefs with the client
- Use of a client's car
- Taking a client's food or drink (except water)
- Bringing other people to the client's home
- Buying any item from the client
- Taking control of the financial or personal affairs of the client or of his estate

The successful employee always does their best and delivers quality care to the clients he/she is assigned to. Remember to perform only tasks that you have been trained to do and are permitted within your job description. Even though the licensed nurse oversees the client's care, you are responsible for your own actions. If you are not sure how to do something, ask your supervisor for direction. Demonstrate professional behavior at all times. Being respectful and sensitive when providing care to your clients lets them know that you truly care about them as an individual.

**Chapter Review**

1. What is taught in the In-Home Aide training program?
2. What is the Family Care Safety Registry and who is required to register?
3. What is the purpose of the Employee Disqualification List?
4. List five personal qualities of a successful In-Home Aide.
5. What is "professional" behavior?
6. List eight examples of professional behavior the In-Home Aide should demonstrate.
7. What types of behaviors will result in disciplinary or legal actions for the In-Home Aide?