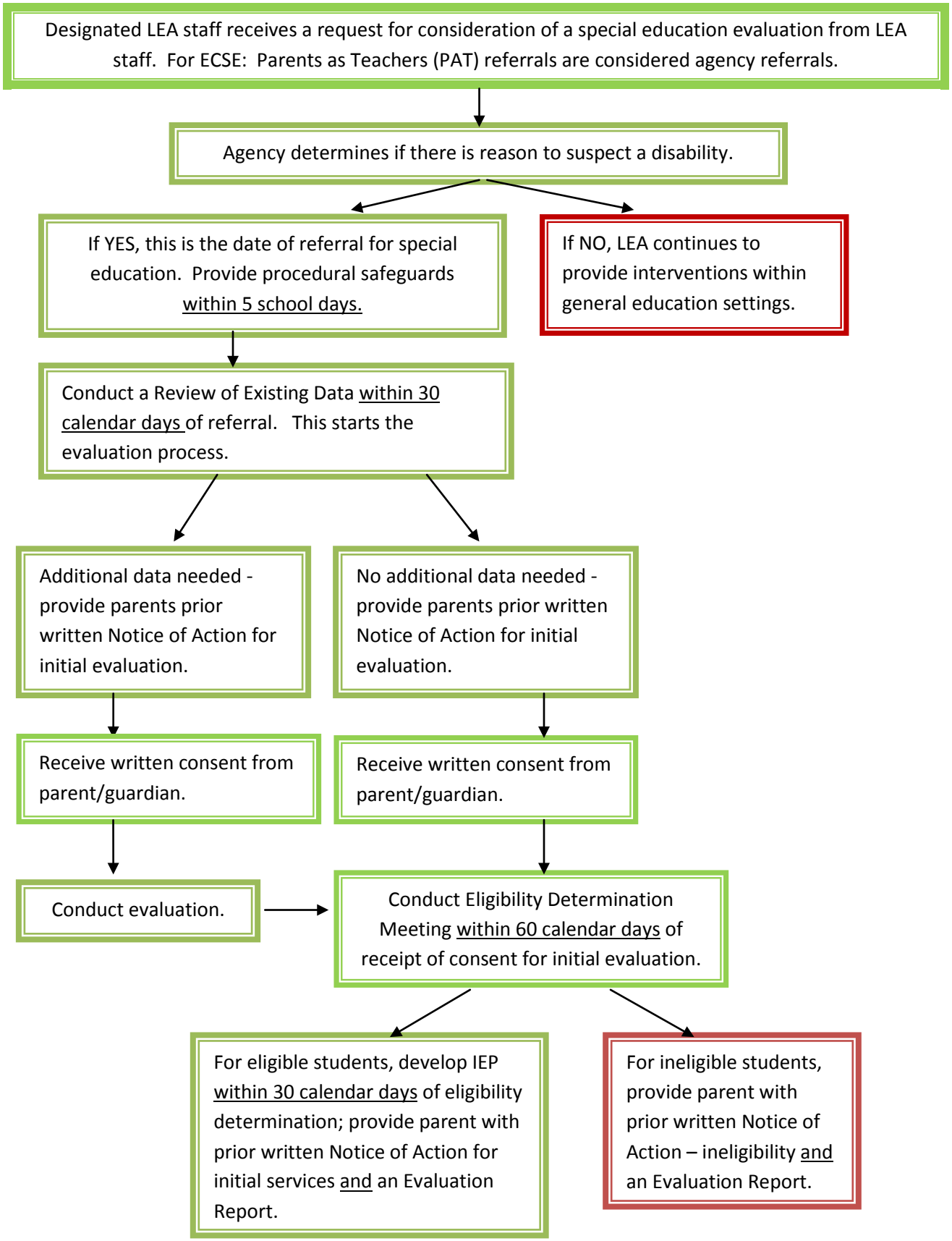Initial Evaluation Process – AGENCY REFERRAL Flow Chart