**Missouri Department of Elementary and Secondary Education**

**2020 Version 1.0**

### ASPIRATION

We are improving lives through education

### THEMES

<table>
<thead>
<tr>
<th>Committed to Excellence</th>
<th>Future-Focused</th>
<th>Dedicated to Serving Others</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>(Doing our best every time)</em></td>
<td><em>(Setting goals to move forward)</em></td>
<td><em>(Everyone can help someone)</em></td>
</tr>
</tbody>
</table>

### INITIATIVES

#### INCREASE OUR CAPABILITY FOR CONTINUOUS IMPROVEMENT

- Increase participation in the following trainings: SMART, expert project management and lean/six sigma
- Create cross-agency teams to support department-wide activities for continuous improvement
- Implement the statewide employee professional development system (ENGAGE) to ensure continued growth and recognition

#### ENSURE EVERY CHILD IS READY FOR SCHOOL

- Implement a pilot program for coordinating early learning activities in targeted regions of the state

#### ENSURE A HIGH-QUALITY TEACHER IN EVERY CLASSROOM

- Implement key strategies with school districts and universities to address the teacher recruitment and retention challenges in Missouri

#### IMPROVE CUSTOMER SERVICE TO CITIZENS OF MISSOURI

- Implement a web-based system that streamlines customer inquiries and responses
- Increase the usability of department data through new visualization tools designed to improve the communication of information