



MISSOURI

Department of Elementary and Secondary Education



2020 Version 1.0

ASPIRATION

We are improving lives through education

THEMES

Committed to Excellence

(Doing our best every time)

Future-Focused

(Setting goals to move forward)

Dedicated to Serving Others

(Everyone can help someone)

INITIATIVES

INCREASE OUR CAPABILITY FOR CONTINUOUS IMPROVEMENT

- Increase participation in the following trainings: SMART, expert project management and lean/six sigma
- Create cross-agency teams to support department-wide activities for continuous improvement
- Implement the statewide employee professional development system (ENGAGE) to ensure continued growth and recognition

ENSURE EVERY CHILD IS READY FOR SCHOOL

- Implement a pilot program for coordinating early learning activities in targeted regions of the state

ENSURE A HIGH-QUALITY TEACHER IN EVERY CLASSROOM

- Implement key strategies with school districts and universities to address the teacher recruitment and retention challenges in Missouri

IMPROVE CUSTOMER SERVICE TO CITIZENS OF MISSOURI

- Implement a web-based system that streamlines customer inquiries and responses
- Increase the usability of department data through new visualization tools designed to improve the communication of information