



PRACTICE MANUAL



PRACTICE MANUAL



PRACTICE MANUAL



PRACTICE MANUAL

“SERVICE AND INTERVENTION ARE NOT THE SAME THING. SERVICE IS WHAT PROFESSIONALS PROVIDE, WHEREAS THE MAJORITY OF THE INTERVENTION THE CHILD RECEIVES IS FROM HIS OR HER CAREGIVER...”

– R.A. MCWILLIAM, PH.D.



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION

Division of Special Education

205 Jefferson St., P.O. Box 480

Jefferson City, MO 65102-0480

Phone: (573) 522-8762 ♦ **Fax:** (573) 526-4404

E-mail: webrepliespeds@dese.mo.gov

Web site: <http://dese.mo.gov/divspeced> (click on First Steps)

To make a referral to First Steps, call toll-free (866) 583-2392.

The Department of Elementary and Secondary Education does not discriminate on the basis of race, color, religion, gender, national origin, age, or disability in its programs and activities. Inquiries related to Department programs and to the location of services, activities, and facilities that are accessible by persons with disabilities may be directed to the Jefferson State Office Building, Office of the General Counsel, Coordinator – Civil Rights Compliance (Title VI/Title IX/504/ADA /Age Act), 6th Floor, 205 Jefferson Street, P.O. Box 480, Jefferson City, MO 65102-0480; telephone number 573-526-4757 or TTY 800-735-2966; fax number 573-522-4883; email civilrights@dese.mo.gov. (March 2012)