



CAREER PATH

Human Services

CAREER CLUSTER

Law, Public Safety, Corrections & Security

CAREER PATHWAY

Security and Protective Services



GAMING SURVEILLANCE OFFICER/INVESTIGATOR

Act as oversight and security agent for management and customers. Observe casino or casino hotel operation for irregular activities such as cheating or theft by either employees or patrons. May utilize one-way mirrors above the casino floor, cashier's cage, and from desk. Use of audio/video equipment is also common to observe operation of the business. Usually required to provide verbal and written reports of all violations and suspicious behavior to supervisor.

Knowledge and Skills Needed

In addition to courses required for high school graduation, essential skills and knowledge needed for a career as a gaming surveillance officer and gaming investigator are reinforced by taking rigorous and relevant courses, as well as participating in work-based experiences and student organization activities.

(See the Sample Personal Plan of Study for suggested coursework, activities, and knowledge and skills to pursue in preparation of an occupation in this Career Cluster.)

Education Requirements

Occupation	Percent of Missouri employees aged 25 to 44 in the occupation whose highest level of educational attainment is:		
	High School or Less	Some College	Bachelor Degree or More
Gaming surveillance officers and gaming investigators	45.9%	41.6%	12.5%
Other protective service workers	39.8%	37.8%	22.4%
Protective service	29.3%	44.1%	26.6%

Most Common Educational Level: Moderate-term on-the-job training

Note: Be sure to learn whether your occupation has a specific requirement for education or licensing. Apprenticeships are available for more than 240 occupations. Visit www.oa.doleta.gov/bat.cfm

National and State Wage Information

Location	Pay Period	2007		
		Entry*	Median	Experienced**
United States	Hourly	\$10.68	\$13.19	\$17.35
	Yearly	\$22,200	\$27,400	\$36,100
Missouri	Hourly	\$10.38	\$12.83	\$15.25
	Yearly	\$21,600	\$26,700	\$31,700

Based on (*) lower 25% and (**) upper 25% percentile of wages

National and State Employment Trends

Gaming Surveillance Officer and Gaming Investigator	Employment		Percent Change	Job Openings*
	2006	2016		
United States	8,700	11,600	+ 34 %	470
Missouri	170	200	+ 16 %	N/A

*The estimate for Job Openings includes both turnover that results from people who leave the occupation (e.g. quit, retire, death) and new jobs that are created.

Educational Opportunities

Note: This list may not be all inclusive.

For more information about Missouri schools and programs, visit www.dhe.mo.gov

No schools listed.



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