



CLAIMS ADJUSTER, EXAMINER, INVESTIGATOR

Review settled claims to determine that payments and settlements have been made in accordance with company practices and procedures, ensuring that proper methods have been followed. Report overpayments, underpayments, and other irregularities. Confer with legal counsel on claims requiring litigation.

Knowledge and Skills Needed for this Career

In addition to courses required for high school graduation, essential skills and knowledge needed for a career as an examiner/adjuster are reinforced by taking rigorous and relevant courses, as well as participating in work-based experiences and student organization activities.

(See the Sample Personal Plan of Study for suggested coursework, activities, and knowledge and skills to pursue in preparation of an occupation in this Career Cluster.)

Education Requirements

Occupation	Percent of Missouri employees aged 25 to 44 in the occupation whose highest level of educational attainment is:		
	High School or Less	Some College	Bachelor Degree or More
Claims adjusters, examiners, & investigators	18.3%	35.1%	46.7%
Business operations Specialists	18.5%	32.2%	49.4%
Business and financial operations	15.5%	29.6%	54.9%

Most Common Educational/Training Level: Long-term on-the-job training
Apprenticeships are available for more than 240 occupations. Visit www.oe.doleta.gov/bat.cfm
Note: Be sure to learn whether your occupation has a specific requirement for education or licensing.

National and State Wage Information

Location	Pay Period	2007		
		Entry*	Median	Experienced**
United States	Hourly	\$19.66	\$25.75	\$32.69
	Yearly	\$40,900	\$53,600	\$68,000
Missouri	Hourly	\$18.35	\$25.05	\$31.25
	Yearly	\$38,200	\$52,100	\$65,000

Based on (*) lower 25% and (**) upper 25% percentile of wages

National and State Employment Trends

Examiner/Adjuster	Employment		Percent Change	Job Openings*
	2006	2016		
United States	305,200	332,400	+ 9%	10,500
Missouri	4,250	4,960	+ 17%	120

*The estimate for Job Openings includes both turnover that results from people who leave the occupation (e.g. quit, retire, death) and new jobs that are created.

Educational Opportunities

Note: This list may not be all inclusive.
For more information about Missouri schools and programs, visit www.dhe.mo.gov

Missouri State University
Springfield, MO
(417) 836-5000
www.missouristate.edu



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