

FROM: MOSIS

TO: Assessment, Curriculum, Core Data, MOSIS, Technology Contacts; MOSIS Listserv Subscribers

DATE: July 26, 2010

SUBJECT: 2010 Assessment Data -- "No Reports Available or Access is Denied"

Last week you should have received notification about the 2010 Assessment Data being available. We are aware that some users in attempt to review MAP and AYP results are getting a message that states "No Reports Available or Access is Denied".

Here are a few steps to assist you:

- 1) If you have proper access to these reports follow the next steps.
- 2) Located in the top right of the screen above the "Help" button is a drop down box.
- 3) Please open that dropdown box and choose Logon/Logoff.
- 4) This will return you to the Logon page of the Web Applications. You should now be able to login once again and run reports. You must choose the Logon/Logoff button each time you leave the report area to avoid the "No Reports Available or Access is Denied" message.

If these steps do not work, you may check your level of access by logging into the DESE Web Applications and choose User Manager from the User Applications list. Then choose User Report to help determine your level of access.